



# TRANSPORT WORKERS UNION

OF GREATER NEW YORK • AFL-CIO • LOCAL 100

80 West End Avenue New York NY 10023

Tel. 212-873-6000 • Fax 212-579-3381 • [www.twulocal100.org](http://www.twulocal100.org)

---

**Roger Toussaint**  
President

**Ed Watt**  
Secretary-Treasurer

**Barry Roberts**  
Administrative Vice President

**Darlyne Lawson**  
Recording Secretary

---

January 20, 2009

To Whom It May Concern;

Over the past two years, IntraCommunities, Inc. (ICI) has worked closely with TWU Local 100 staff to implement our dues payment website. ICI's programming and administrative assistance with Carolyn Sevos and Jeremy Horland has been instrumental to our successful launch and maintenance of our TWU Local 100 dues payment and online banking website ([www.twulocal100.net](http://www.twulocal100.net)).

ICI makes recommendation for our server hardware, develops our dues payment and TWU Local 100 banking system, maintains industry online banking and payment compliance rules and standards, and coordinates communications and work between the various software vendors involved in this project along with our dues committee staff. Through open and frequent communication with the TWU dues committee staff, ICI is able to manage the online dues payment system so that our staff can perform its work for the TWU Local 100 members.

We recommend the services of ICI for their continued work to meet the Union and its membership needs. Under challenging times and through a difficult transition, ICI has been responsive and committed to servicing the needs of the Union. Since the system has been launched, we have been able to collect process and track the payments of our 35,000 members. Their work has enabled us to continue the work of TWU Local 100 membership.

Sincerely,

Roger Toussaint  
President

RT/rb

---

**Charles Ayala**  
Vice President  
(Maintenance of Way)

**Brian Clarke**  
Vice President  
(MaBSTOA)

**Andreeva Pinder**  
Vice President  
(Stations)

**Nelson Rivera**  
Vice President  
(Car Equipment Dept.)

**Enzo Sinnona**  
Vice President  
(MTA Bus/Private Lines)

**Curtis Tate**  
Vice President  
(Rapid Transit Operations)

**Stephan Thomas**  
Vice President  
(T.A. Surface)

